Club Survey Templated Questions

The following survey-templated questions have been developed to assist motorcycling clubs in NSW in gathering valuable feedback from their members. The questions cover key areas such as overall club experience, committee performance, event satisfaction, and general feedback, helping clubs assess member satisfaction and identify areas for improvement. These questions can be easily adapted and used in various online survey tools, such as [SurveyMonkey](https://uk.surveymonkey.com/welcome/questionnaires/?program=7013A000000ih75QAA&utm_bu=SVMK&utm_campaign=71700000117828078&utm_adgroup=58700008682524171&utm_content=43700079707585095&utm_medium=cpc&utm_source=adwords&utm_term=p79707585095&utm_kxconfid=s4bvpi0ju&gad_source=1&gclid=Cj0KCQjw99e4BhDiARIsAISE7P9b_wisn29Hefi0X15BTixDZC-NFyu3XvA_Cswddk8aM6u_aP9sC3YaAu3vEALw_wcB&gclsrc=aw.ds) or [Google Forms](https://www.google.com.au/forms/about/), providing clubs with an efficient way to collect and analyse feedback, leading to more informed decision-making and enhanced member engagement.

**Club Experience**

1. How would you rate your overall experience at our club?
   * Excellent / Good / Average / Poor
2. How welcoming do you find our club environment?
   * Very Welcoming / Welcoming / Neutral / Unwelcoming
3. How satisfied are you with the communication you receive from the club?
   * Very Satisfied / Satisfied / Neutral / Dissatisfied
4. Do you feel that the club offers a wide range of activities and events that meet your needs as a member?
   * Yes / No / Suggestions (open-ended)
5. What improvements could be made to enhance your experience at the club? (open-ended)

**Committee Feedback**

1. How satisfied are you with the leadership and organization of the club's committee?
   * Very Satisfied / Satisfied / Neutral / Dissatisfied
2. Do you feel that the committee is approachable and listens to members' concerns or suggestions?
   * Strongly Agree / Agree / Neutral / Disagree
3. How transparent do you find the committee's decision-making process?
   * Very Transparent / Transparent / Neutral / Not Transparent
4. What changes, if any, would you suggest for the club's committee? (open-ended)

**Event Questions**

1. How would you rate the quality of events and races organized by the club?
   * Excellent / Good / Average / Poor
2. How well are the events communicated to you in advance?
   * Very Well / Well / Neutral / Poorly
3. Are there any types of events or races you would like to see more of? (open-ended)
4. How would you rate the organization and safety measures at the club's events?
   * Excellent / Good / Average / Poor
5. What aspects of the events do you enjoy most, and what areas could be improved? (open-ended)

**General Feedback**

1. How likely are you to recommend our club to others interested in motorcycling?
   * Very Likely / Likely / Neutral / Unlikely
2. What additional services or amenities would you like the club to provide? (open-ended)
3. How would you rate the overall maintenance and facilities of the club?
   * Excellent / Good / Average / Poor
4. Please provide any additional feedback or suggestions for improvement. (open-ended)

These questions aim to cover various aspects of the club experience and provide valuable insights for club improvement.